MITCHELL v. MINNESOTA LIFE, ET AL. ACTION NO. C07-05722 EMC ADR

DEFENDANT STANDARD INSURANCE COMPANY'S NOTICE OF REMOVAL

EXHIBIT B

Sep. 25. 2007 3:12PM

Donahue&Horrow

No. 0380 P. 38

SUMMONS (CITACION JUDICIAL)

NOTICE TO DEFENDANT: (AVISO AL DEMANDADO):

Minnesota Life Insurance Co., Standard Insurance Company, and DOES 1 through 10, inclusive

YOU ARE BEING SUED BY PLAINTIFF: (LO ESTÁ DEMANDANDO EL DEMANDANTE): Randy R. Mitchell D.D.S.

SUM-100

FOR COURT USE OILY

ENDORSED FILED ALAMEDA COUNTY

SEP 2 6 2007

CLERK OF THE SUPERIOR COURT GIGI DAVIDSON

You have 30 CALENDAR DAYS after this summons and legal papers are served on you to file a written response at this court and have a copy served on the plaintiff. A letter or phone call will not protect you, Your written response must be in proper legal form it you want the count to hear your case. There may be a count form that you can use for your response. You can find these count forms and more information at the California Courts Online Bull-Help Center (www.courtinfo.ca.gov/selfhelp), your county law library, or the countrouse nearest you. If you cannot pay the filing fee, ask the sourt clerk for a fee walverform. If you do not file your response on time, you may

lose the case by default, and your wages, money, and properly may be taken without further warning from the court.

There are other legal requirements. You may want to call an alterney right every. If you do not know an atterney, you may want to call an sitomer referral service. If you cannot afford an atterney, you may be alignize for free legal services from a nonprofit legal services program. You can locate those nonprofit groups at the California Legal Services Web sits (www.brefreeiffornia.org), the California Legal Services Web sits (www.brefreeiffornia.org), the California Courte Ordine Solf-Help Center (www.courtinfo.cz.gov/selfhelp), or by contacting your local court or county har association.

Tiene 30 DIAS DE CALENDARIO después de que le entreguen esta citación y papeles legales para presentar una respuesta por ascrito en esta corte y hacer que se entregue una copia al demandante. Una cantre o una llamade telefónica no le protegan. Su respuesta por escrito dene que exter en laurado legal correcto si desea que procesen su corte. Es positivo que haya un formulario que ustad presia unar para su respuesta. Puede encontrar astas formularios de la corte y más información en el Centro da Ayuña de las Cantes de California (MMM.courtinfo.ca govisalitalpiespanol), en la biblioleca de leyas de au candado o en la curta que la quede más cerca. Si no puede pagar la cuota de presentación, plda el secretario de la corte que le dé un farmulado de exención de pago de cualas. Si no presenta

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Hay otras requisitos legales. Es recomendable que llame e un abogado inmediatumente. Si no contre a un abogado, puede llamer e un aservicio de remisión a abogados. Si no puede pager a un abogado, as peelble que cumple con los requisitos pare obtener servicios. legales gratulios de un programa de servicios legalas sin finas de lucro. Puede encontrar astos grupos sin finas de lucro en el altio mes de California Lagal Sarvices, (www.lawhalpczilliomia.org), en el Centro de Ayuda de las Cortes de California. (www.courtinfo.co.gov/selfhelp/espanot) a poniéndose en confacto con la corte o el colegio de abogados locates.

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Sep. 25 2007 3:12PM Donahue&Horrow

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1	entitled, Defendant, STANDARD INSURANCE COMPANY ("STANDARD") unreasonably
2	denied the claim.
3	4. Instead of paying DR. MITCHELL the disability benefits to which he was, and is,
4	clearly entitled, STANDARD has:
5	 UNREASONABLY delayed payment to DR. MITCHELL despite having
6	sufficient medical and vocational information to pay the claim;
7	 UNREASONABLY have insisted upon a functional capacity examination, when
8	DR. MITCHELL has undergone extensive testing and examination by his highly
9	qualified treating physicians
10	 UNREASONABLY insisted on a functional capacity examination when the
11	Policy does not allow for an examination by anyone other than an M.D.;
12	 UNREASONABLY ignored the findings and conclusion of DR. MITCHELL's
13	other disability insurance carriers who have approved DR. MITCHELL's claim
14	for benefits.
15	Factual Allegations
16	5. At all relevant times, Plaintiff was, and is, a resident of the State of
17	California, County of Alameda.
18	6. Plaintiff alleges upon information and belief that Defendant, MINNESOTA LIFE
19	INSURANCE COMPANY ("MINNESOTA LIFE") at all relevant times was, a corporation duly
20	organized and existing under and by virtue of the laws of the State of Minnesota and authorized
21	to transact business of insurance in this state.
22	7. Plaintiff alleges upon information and belief that Defendant, STANDARD
23	INSURANCE COMPANY ("STANDARD"), is, and at all relevant times was, a corporation
24	duly organized and existing under and by virtue of the laws of the State of Oregon and
25	authorized to transact and transacting the business of insurance in this state.
26	8. At all relevant times herein, DR. MITCHELL was covered under a Disability
27	Income Policy, Policy Number 147333OH, which was issued by Minnesota Life Insurance
28	Company and assumed by Standard Insurance Company. A copy of the Policy is attached as
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1	Exhibit "A" to this Complaint.
2	9. According to the Policy, if DR. MITCHELL became disabled, MINNESOTA
3	LIFE promised to pay him \$3,000 monthly disability benefits for DR. MITCHELL's lifetime,
4	following a 30 day Waiting Period.
5	10. Additionally, at all relevant times herein, all premiums due under the Policy have
6	been paid and DR. MITCHELL has performed all his obligations under the Policy.
7	11. On or about March 3, 2006, STANDARD wrote to DR. MITCHELL and
8	confirmed that STANDARD is the administrator of the disability insurance policy issued by
9	MINNESOTA LIFE.
10	12. On or about June 30, 2006, DR. MITCHELL became disabled under the terms of
11	the subject Policy, and, at all relevant times herein, DR. MITCHELL has been disabled under the
12	Policy and entitled to benefits.
13	13. On or about July 14, 2006, Gary Peer, M.D., DR. MITCHELL's treating
14	physician and a physician Board Certified in Internal Medicine, completed an Attending
15	Physician Statement confirming the following diagnoses:
16	 Primary Diagnosis: osteoarthritis hands;
17	 Secondary Diagnosis: osteoarthritis multiple joints- wrists, hands, neck;
18	 Symptoms: pain/stiffness hands wrists with decreased strength/ fine motor
19	control;
20	Date you recommended patient should stop working: 2/10/06 Why? No longer
21	able to safely perform dental work/injections.
22	14. On or about September 19, 2006, Niall E. Roche, M.D. wrote to Dr. Peer
23	regarding his recent evaluation of DR. MITCHELL. Dr. Roche's findings included:
24	"mild tenderness over the 2 nd , 3 rd , 4 th , and 5 th PIP joints and the 4 th and 5 th MCP
25	joints bilaterally."
26	 "He also had tenderness of the 1st IP, 1st MCP and the CMC joints bilaterally."
27	 "He had mild tenderness of both wrists."
28	"He had decreased lateral flexion of his cervical spine."

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2	15. On or about September 25, 2006, Kathy Yamarnoto, MS, CRC prepared a
3	Disability Evaluation regarding DR. MITCHELL. Ms. Yamamoto's conclusions included:
4	• "Dr. Mitchell's position as a General Dentist requires strong grip on a frequent
5	basis while holding small dental instruments, performing operative procedures,
6	removing decay, and performing injections."
7	• "Extreme precision and dexterity of the hands, fingers and thumbs is required
8	when using needles, or performing dental treatments and surgeries."
9	• "The fingers and hands are used on a continuous basis and require torquing ability
10	as well as strength and dexterity."
11	 "Osteoarthritis is known to be a progressive disease and in his report of 7/14/06,
12	Dr. Peer indicated that 'Pain and stiffness are not going to improve."
13	• "Dr. Man Leung performed a neurological evaluation on September 6, 2006 and
14	reports that Dr. Mitchell also has mild right carpal tunnel syndrome and mild to
15	moderate left carpal tunnel syndrome."
16	• "Dr. Mitchell attempted to modify his work requirements, by reducing his patient
17	load over the past three years by as much as 40% with no improvement in his
18	condition, strength or tolerances."
19	16. On or about September 26, 2006, DR. MITCHELL wrote to STANDARD and
20	provided copies of treatment notes from Dr. Roche, his treating rheumatologist, and the EMG
21	test results from Dr. Leung.
22	17. On or about October 20, 2006, DR. MITCHELL vnote to STANDARD and
23	expressed his concerns regarding participating in the requested Functional Capacity Evaluation.
24	Specifically, DR MITCHELL's concerns included:
25	 A Functional Capacity Evaluation is a test and not an examination, as required
26	under the Policy;
27	 Functional Capacity Evaluations have been found to be unsafe, invasive and
28	unreliable;

1	 Opinions of the medical community that Functional Capacity Evaluations are
2	inappropriately designed and inadequately performed to elicit the information
3	necessary to properly evaluate a disability.
4	18. On or about November 1, 2006, Niall Roche, M.D., wrote to STANDARD to
5	clarify DR. MITCHELL's diagnosis, treatment and disability. Dr. Roche's opinions included:
6	 "Although the degree of arthritis in his hands is only of moderate severity,
7	because of the very specialized nature of dentistry involving fine repetitive
8	motion, his arthritis prevents him from continuing his usual work."
9	• "In addition, he has been diagnosed with a benign essential turnor of both hands
10	and I am sure you can imagine this would not inspire confidence in a patient
11	undergoing dental work."
12	• "For obvious ethical and safety reasons, Dr. Mitchell does not feel that it is either
13	possible or appropriate for him to continue to work as a dentist."
14	• "I agree the combination of osteoarthritis and tremor of the hands constitutes a
15	valid reason for not continuing to work."
16	19. However, instead of paying DR. MITCHELL the benefits to which he was
17	entitled, on or about December 29, 2006, STANDARD unreasonably relied upon the opinions
18	and their own in-house medical examiner and, contrary to California law and the Policies,
19	unreasonably denied DR. MITCHELL's claim for benefits.
20	20. On or about February 6, 2007, Kathy Yamamoto, MS, CRC prepared a
21	Supplemental Disability Evaluation report. Ms. Yamamoto's supplemental conclusions
22	included:
23	• "Performing dentistry on a patient population with symptoms such as tremors and
24	a lack of grip strength would raise ethical and legal questions and pose risk of
25	malpractice."
26	21. On or about February 15, 2007, DR. MITCHELL wrote to STANDARD and
27	appealed the denial of his claim for disability benefits under the Policy.
28	22. On or about April 18, 2007, STANDARD upheld its previous determination that
	R-36

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incorporates those paragraphs as though set forth in full in this cause of action.

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j	 Defendant has breached its duty of good faith and fair dealing owed to Plaintiff in
2	the following respects:
3	a. Unreasonably failing to make payments to Plaintiff at a time when
4	Defendant knew that Plaintiff was entitled to the payments under the terms of the
5	Policy.
6	b. Unreasonably delaying payments to Plaintiff knowing Plaintiff's claim for
7	benefits under the Policy to be valid.
8	c. Unreasonably withholding payments from Plaintiff knowing Plaintiff's
9	claim for benefits under the Policy to be valid.
10	d. Unreasonably misrepresenting to Plaintiff pertinent facts and insurance
11	Policy provisions relating to the coverage in issued.
12	e. Failing to reasonably and promptly investigate and process Plaintiff's
13	claim for benefits.
14	f. Not attempting in good faith to effectuate a prompt, fair and equitable
15	settlement of Plaintiff's claim for benefits in which liability has become reasonably
16	clear.
17	g. Failing to promptly provide a reasonable explanation of the basis relied
18	upon in the Policy, in relation to the applicable facts, for the denial of Plaintiff's
19	claim for benefits.
20	h. Plaintiff is informed and believes and thereon alleges that Defendant has
21	breached its duty of good faith and fair dealing owed to Plaintiff by other acts or
22	omissions of which Plaintiff is presently unaware and which will be shown according
23	to proof at the time of trial.
24	28. As a proximate result of the aforementioned unreasonable conduct of Defendant,
25	Plaintiff has suffered, and will continue to suffer in the future, damages under the Policy, plus
26	interest, and other economic and consequential damages, for a total amount to be shown at the
27	time of trial.
28	29. As a further proximate result of the aforementioned unreasonable conduct of

1	Defendant, Plaintiff has suffered anxiety, worry, mental and emotional distress, all to	Plaintiff's
2	general damage in a sum to be determined at the time of trial.	

- As a further proximate result of the unreasonable conduct of Defendant, Plaintiff was compelled to retain legal counsel to obtain the benefits due under the Policy. Therefore, Defendant is liable to Plaintiff for those attorneys' fees, witness fees and costs of litigation reasonably necessary and incurred by Plaintiff in order to obtain the Policy benefits in a sum to be determined at the time of trial.
- 31. Defendant's conduct described herein was intended by Defendant to cause injury to Plaintiff or was despicable conduct carried on by the Defendant with a willful and conscious disregard of the rights of Plaintiff, or subjected Plaintiff to cruel and unjust hardship in conscious of Plaintiff's rights, or was an intentional misrepresentation, deceit, or concealment of a material fact known to the Defendant with the intention to deprive Plaintiff of property, legal rights or to otherwise cause injury, such as to constitute malice, oppression or fraud under California Civil Code §3294, thereby entitling Plaintiff to punitive damages in an amount appropriate to punish or set an example of Defendant.
- Defendant's conduct was highly reprehensible because (1) it caused plaintiff not 32. only substantial economic loss, but also personal physical injury and physical sickness; (2) it demonstrated defendant's indifference and reckless disregard as to the health and safety of Plaintiff; (3) it was repeated and continuous, rather than just an isolated incident; (4) it caused harm to plaintiffs not by accident, but rather by defendant's intentional malice, trickery, and deceit; and (5) plaintiff was financial vulnerable to Defendant's conduct.

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PLAINTIFF, RANDY R. MITCHELL, DDS, FOR A SECOND CAUSE OF ACTION AGAINST DEFENDANTS, MINNESOTA LIFE INSURANCE COMPANY, STANDARD INSURANCE COMPANY and DOES 1 through 10, inclusive, FOR BREACH OF CONTRACT, ALLEGES:

Plaintiff refers to each and every paragraph of the General Allegations and 33. incorporates those paragraphs as though set forth in full in this cause of action.

1	34.	Defendant owed duties and obligations to Plaintiff under the Policy.
2	35.	Defendant breached the terms and provisions of the insurance Policy by failing
3	and refusing	g to pay benefits under the Policy as set forth in the second paragraph of the First
4	Cause of Ac	ction, incorporated herein by referenced.
5	36.	As a direct and proximate result of Defendant's conduct and breach of its
6	contractual	obligations, Plaintiff has suffered damages under the Policy in an amount to be
7	determined a	according to proof at the time of trial
8	WHI	EREFORE, Plaintiff prays for judgment against Defendants as follows:
9	AS T	O THE FIRST CAUSE OF ACTION AGAINST DEFENDANTS,
10	MINNESOT	TA LIFE INSURANCE COMPANY, STANDARD INSURANCE COMPANY
11	and DOES 1	through 10, inclusive, FOR BREACH OF THE DUTY OF GOOD FAITH
12	AND FAIR	DEALING:
13	1.	Damages for failure to provide benefits under the Policy, plus interest, including
14	prejudgment	interest, and other economic and consequential damages, in a sum to be determined
15	at the time of	trial;
16	2.	General damages for mental and emotional distress in a sum to be determined at
17	the time of tri	al;
18	3.	For attorneys' fees, witness fees and costs of litigation incurred by Plaintiff to
19	obtain the Pol	icy's benefits in an amount to be determined at the time of trial;
20	4.	Punitive and exemplary damages in an amount appropriate to punish or set an
21	example of De	fendant;
22	5.	For costs of suit incurred herein; and,
23	6.	For such other and further relief as the Court deems just and proper.
24	AS TO	THE SECOND CAUSE OF ACTION AGAINST DEFENDANTS,
25	MINNESOTA	LIFE INSURANCE COMPANY, STANDARD INSURANCE COMPANY

1. Damages under the Policy in an amount to be determined according to proof at the time of trial;

and DOES 1 through 10, inclusive, FOR BREACH OF CONTRACT:

TOTAL ANNUAL PREMIUM ON POLICY DATE -

Your Policy Information

4			
TOTAL PREMIUMS:		INSURED:	RANDY MITCHELL DOS
ANNUAL	- \$1,398.10	AGE & SEX	27 - MALE
SF MI - ANNUAL	- \$713.03	POLICY NUMBER	R= 1473330F
QUARTERLY	- \$363.51	POLICY DATE:	JUL 12 1981
DIVIDEND OPTION OF REGUCE PREMIUMS	N POLICY DATE -	* * NON-CANCELLAB	
TYPE OF COVERAGE		INCOME P	REHIUMS ANNUAL AYABLE PREHIUH
WATTING PERIODS & INJURY - 30 DA 'SICKNESS - 30 ADDITIONAL AGREEMEN	OR: YS D4YS	THI	ROUGH 11 2019 \$1,032,59
ADDITIONAL MONTHLY OPTION AGREEMENT OPTIONS AVAILABLE 1982, 1985, 1988, 1597, 2000, 2003, AGGREGATE MAXIMUM ADDITIONAL PURCHAS	DN JUL 12 OF 1991, 1994, AND 2006. AMOUNT OF ALL		ԸՍGH 1 2006 \$50₌6 0
MONTHLY INCOME BENEF ESCALATOR AGREEMENT		THR	DUGH \$315-00

Your Policy Information

LIFETIME ACCIDENT AND SICKNESS

POLICY NUMPER: 1473330H

INSURED NAME: RANDY MITCHELL DDS

POLICY DATE: JUL 12, 1981

AGE:

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FOR DISABILITIES THAT COMMENCE BETWEEN:

THE MONTHLY INCOME BENEFIT FOR SICKNESS OR INJURY WILL BE:

JUL 12, 1981 AND JUL 11, 2005

\$3,000 PAYABLE FOR INSURED'S LIFETIME.

JUL 12, 2005 AND JUL 11, 2006

\$3,000 PAYABLE TO THE INSURED'S AGE 65 AND \$2,700 PAYABLE THEREAFTER FOR THE INSURED'S LIFETIPE.

JUL 12, 2006 AND JUL 11, 2007

\$3,000 PAYABLE TO THE INSURED'S AGE 65 AND \$2,400 PAYABLE THEREAFTER FOR THE INSURED'S LIFETIME.

JUL 12, 2007 AND JUL 11, 2008

\$3,000 PAYABLE TO THE INSURED'S AGE 65 AND \$2,100 PAYABLE TREPEAFTER FOR THE INSURED'S LIFFIIME.

JUL 12, 2008 AND JUL 11, 2009

\$3,000 PAYABLE TO THE INSURED'S AGE 65 AND \$1,800 PAYABLE THEREAFTER FOR THE INSURED'S LIFETIME.

JUL 12, 2009 AND JUL 11, 2010

\$3,000 PAYABLE TO THE INSURED'S AGE 65 AND \$1,500 PAYABLE THEREAFTER FOR THE INSURED'S LIFETIME.

JUL 12, 2018 AND JUL 11, 2011

\$3,000 PAYABLE TO THE INSURED'S AGE 65 AND \$1,200 PAYABLE THEREAFTER FOR THE INSURED'S LIFETIME.

JUL 12, 2011 AND JUL 11, 2012

\$3,000 PAYABLE TO THE INSURED'S AGE 65 AND \$900 PAYABLE THEREAFTER FOR THE INSURED'S LIFETIME.

JUL 12, 2012 AND JUL 11, 2013

\$3,000 PAYABLE TO THE INSURED'S AGE 65 AND \$600 PAYABLE THEREAFTER FOR THE INSURED'S LIFETIME.

JUL 12, 2013 AND JUL 11, 2014

\$3,000 PAYABLE TO THE INSURED'S AGE 65 AND \$300 PAYABLE THEREAFTER FOR THE INSURED'S LIFETIME.

JUL 12, 2014 AND JUL 11, 2019

\$3,000 PAYABLE TO THE INSURED'S AGE 65.

GENERAL DEFINITIONS

When we use the following words this is what we mean:

you, your

The person who is insured under this policy as shown on page 1. The insured is also the owner of this policy, unless otherwise provided for in this policy.

WB, DUT, US

The Minnesota Mutual Life Insurance Company.

policy date

The effective date of coverage under this policy and the date from which policy anniversaries, policy years, policy months and premium due dates are determined. The policy date is shown on page 1.

policy anniversary

The same day and month in each succeeding year as the policy date.

age 65

The policy anniversary on or following your 65th birthday.

injury

An accidental bodily injury you sustained while this policy is in force.

sickness

A disease or illness which first manifests itself while this policy is in force. "Manifests" means when you first become aware of the disease or sickness.

physician

A licensed physician, other than you.

prior average earned income

The monthly average of your earned income for the 12 month period, or the preceding 24 months if higher, immediately prior to the onset of your disability.

Earned income means the salary, wages, commissions, fees or other income you earned

In your regular occupation. This includes any contributions you or your employer make to a pension, profit-sharing, or other deterned compensation plan. The ordinary business expenses, other than taxes, incurred in producing this income will be subtracted. Unearned income is not included.

walting period

The number of consecutive days, as shown on page 1, at the beginning of each period of disability for which no monthly income benefit will be paid.

monthly income benefit

The amount payable, as shown on page 1, for each complete month of continuous disability after the waiting period. Subject to the waiting period, a prorated portion of the monthly income benefit will be paid if you are continuously disabled for less than a full month.

maximum benefit period

The maximum period of time for which the monthly income benefit will be paid for a continuous period of disability. The maximum benefit period for sickness and for injury is shown on page 1.

DEFINITION OF DISABILITY

What is the definition of disability?

Whenever we use the words "disability" or "disabled" in this policy we mean that, due to sickness or injury, you are unable to perform the substantial and material duties of your regular occupation.

What are the substantial and material duties of your regular occupation?

The substantial and material duties of your regular occupation are those duties which account for a major portion of your income. You will be considered unable to perform the substantial and material duties of your regular occupation if you are unable, due to your disability, to earn from your regular occupation more than 50% of your prior average earned income.

what is the definition of regular occupation?

Whenever we use the words "regular occupation" in this policy we mean your occupation or profession, including your professionally recognized speciality.

What factors will be considered in determining if you are disabled?

We will consider the following factors to determine if you are disabled.

Loss of Duties: You must be unable to perform one or more of the substantial and material duties of your regular occupation which account for a major portion of your income; or if you are able to perform those duties, you can do so only on a reduced basis.

Loss of Income: The purpose of this policy is to partially replace earnings lost as the result of your disability. If you earn from your regular occupation more than 50% of your prior average earned income you will not be considered disabled for the purposes of this policy. Your prior average earned income will be adjusted for increases in the cost of living as provided for in the Cost of Living Adjustments section of this policy.

Loss of Time: Most disabilities will cause a loss of time from work. However, there may be situations where a major portion of your income is lost because you cannot perform one or more of those duties of your regular occupation even though you are performing the remaining duties of your regular occupation on a full time basis. Your return to a full workweek will not result in the termination of benefits if, due to your disability, you are unable to earn from your regular occupation more than 50% of your prior average earned income.

What if you return to work in your regular occupation while you are still disabled?

If you return to part-time or full-time work in your regular occupation while you are still disabled you may be eligible to receive the full monthly income benefit. To be eligible you must be unable, due to your disability, to earn from your regular occupation more than 50% of your prior average earned income. If you are eligible, you will receive the full monthly income benefit subject to the Earned Income Adjustment and Cost of Living Adjustment provisions.

What if you return to work in a different occupation while you are still disabled?

If you return to part time or full time work in a different occupation while you are still disabled, you will continue to be eligible to receive the full monthly income benefit, subject to the Earned Income Adjustment and Cost of Living Adjustment provisions.

Will you be considered disabled by certain losses even if you are working full time?

Yes, even if you return to full time work in your regular occupation or in any other occupation, we will still consider you disabled regardless of the income you are earning, if you suffer the total and irrecoverable loss of your;

- (1) speech; or
- (2) hearing in both ears; or
- (3) sight in both eyes; or
- (4) use of both hands; or
- (5) use of both feet; or
- (6) use of one hand and one foot; or
- (7) sight in one eye and the total loss of use of one foot or of one hand.

GENERAL INFORMATION

What is your agreement with us?

Your policy and the copy of your application attached to it contain the entire contract between you and us. Any statements you made in your application will, in the absence of fraud, be considered representations and not warranties. Also, any statement you made will not be used to avoid your policy nor defend against a claim under your policy unless the statement is contained in your application.

No change or waiver of any of the provisions of this policy will be valid unless made in writing by us and signed by our president, a vice president, our secretary or an assistant secretary. No agent or other person has the authority to change or waive any provision of your policy.

Any additional benefit agreement attached to this policy will become a part of this policy and will

policy unless we state otherwise in the agreement.

How do you exercise your rights under the policy?

You can exercise all the rights under this policy by making written request to us. This includes the right to change the ownership. If your policy is assigned, we will also require the written consent of the assignee.

Also, if this policy is owned by someone other than the insured, the written request of the owner will be required.

PREMIUMS

When and where do you pay your premiums?

Your first premium is due as of the policy date and must be paid on or before the date the policy is delivered. All premiums after the first premium are payable on or before the date they are due and must be malled to us at our home office or paid to an authorized agent.

If you would like a receipt for a premium payment, we will give you one upon request.

How often do you pay premiums?

You may pay your premiums once a year, twice a year, or four times a year. These premiums are shown in your policy as the annual, semi-annual and quarterly premiums. We will not, however, accept a premium payment of less than \$10.00.

You may change your premium payments to annual, semi-annual, or quarterly without our consent, unless we are waiving the premiums for this policy.

If you decide to pay premiums once a year, your annual premium will be due on the policy anniversary date of your policy. Should you decide to pay premiums more than once a year, your semi-annual premiums will be due every six months and your quarterly premiums will be due every three months. In each year, one of the premium due dates must fall on the policy anniversary date.

Are there other methods of paying premiun

Yes, it may be possible for you to make arrangements with your employer to pay your premiums by payroll deduction. Also, with consent of your bank, you may request that your premiums be automatically withdrawn from your checking account and paid directly to us by your bank. If for any reason your employer or bank fails to pay a premium when it is due, or if this premium payment arrangement is ended, you must pay an annual, semi-annual or quarterly premium directly to us before the end of the grace period to keep your policy in force.

How long must premium payments be made?

The premiums for your policy are payable for the period shown on page 1. After your age 65 this policy may be continued if you meet the requirements of the Option After Age 65 provision on page 8.

Can you pay a premium after the date it is due?

Your policy has a 31-day grace period. This means that if a premium is not paid on or before the date it is due, you may pay that premium during the 31-day period immediately following the due date. Your premium payment, however, must be received in our home office within the 31-day grace period. You will continue to be insured during this 31-day period. This 31-day grace period does not apply to the first premium payment. The first premium payment must be paid on or before the date your policy is delivered.

What happens if a premium is not paid before the end of the grace period?

If a premium is not paid before the end of the 31-day grace period, your policy will lapse. No benefits will be payable for any disability that commences after the end of the grace period.

Can you reinstate your policy?

Within one year from the date your policy lapses you may apply for reinstatement of your policy. Your policy will be reinstated on the date we accept your renewal premium if we do not require that you complete an application for reinstatement. If we require that you complete an application for reinstatement, your policy will be reinstated on the date we approve your

apprication. We will give you a conditional receipt for the renewal premium. If we do not approve your application within 45 days of the date of the conditional receipt, your policy will be considered reinstated, unless we have previously notified you in writing that we have disapproved your application.

Your reinstated policy will cover any loss that results from an injury you sustain after the date of reinstatement. Any loss due to sickness will be covered if the sickness first manifests itself more than 10 days after the date of reinstatement. Except for any endorsements or riders attached to your policy in connection with the reinstatement, you and we shall have the same rights under this policy as existed before it lapsed.

is there a premium refund at your death?

We will refund any part of a premium paid that covers the period from the end of the policy month in which you died to the date to which premiums are paid. However, if the last premium was waived by us, there will be no premium refund.

DIVIDENDS

Will your policy receive dividends?

Each year we determine if your policy will share in our divisible surplus. We call your share a dividend and credit it to you on your policy armiversary under one of the dividend options shown below. We do not expect your policy to share in any divisible surplus until the end of the third policy year.

How can your dividends he applied?

You can request that we apply your dividends in one of the following ways:

- (1) Cash Paid in cash to you.
- (2) Raduce premiums Used to pay part or all of an annual, semi-annual or quarterly premium on your policy.

(3) Accumulation – Left with us to accumulate at interest. Your accumulations will earn interest at a rate to be determined annually by us, but never less than 3 percent per year compounded annually.

If you do not select an option, dividends will be paid in cash.

Can you withdraw your dividend accumulations?

Yes, dividend accumulations may be withdrawn at any time.

MONTHLY INCOME BENEFIT

What is the monthly income benefit?

The amount of the monthly income benefit is shown on page 1. Subject to the other provisions of this policy, you will receive the monthly income benefit if you suffer a continuous period of disability due to sickness or injury which extends beyond the waiting period. Your disability must begin prior to your age 65 and while this policy is force. Also, you must be under the regular care of a physician for the sickness or injury.

What if you are disabled by more than one cause?

Any period of disability resulting from one or more causes will be considered a single period of disability. Only one monthly income benefit will be payable.

What if you are both sick and injured?

We will not be liable for both sickness and injury benefits for any one period of disability. Only one monthly income benefit will be payable.

When will the monthly income benefit be payable?

The monthly income benefit will be payable at the end of each complete month of disability after the waiting period. We will prorate the

monthly income benefit on the basis of a 30 day month for any period of continuous disability that is less than one month.

For how long will the monthly income benefit be paid?

The maximum benefit period for any disability due to sickness or injury is shown on page 1. In no event will the monthly income benefit be payable beyond your age 65, except:

- (1) if you are disabled at age 65 and you have not received a total of 24 monthly income benefit payments for that period of continuous disability. In that event, we will continue your benefits until you have received a total of 24 monthly income benefit payments provided you remain continuously disabled: or
- (2) if your policy contains a lifetime sickness benefit and you become disabled due to sickness before your age 65 and you remain continuously disabled from that sickness beyond age 65; or
- (3) If your policy contains a lifetime accident benefit and you sustain an injury before your age 65 and you remain continuously disabled from that injury beyond age 65; or
- (4) if you qualify for, and have exercised the Option After Age 65 provided for in this policy on page 8.

EARNED INCOME ADJUSTMENT

When will this adjustment be made?

No Earned Income Adjustment will be made during the first 72 months of continuous disability payments. If, after 72 monthly income benefit payments have been paid, you are engaged in your regular occupation on a part time basis or in any other gainful occupation on a part time or full time basis, your monthly income benefit will thereafter be reduced.

How is the Earned Income Adjustment calculated?

The reduction in the monthly income benefit will be an amount equal to 50% of your adjusted gross monthly income. Adjusted gross monthly income for the same month for which the monthly income benefit is payable, reduced only by the necessary and ordinary business expenses actually incurred in producing the income.

What proof is required?

Generally, all that is required is your signed statement. However, we do retain the right to examine your financial records (including income tax returns) as often as it may reasonably be required to determine your adjusted gross monthly income.

COST OF LIVING ADJUSTMENTS

Will your prior average earned income be adjusted for increases in the cost of living?

Yes.

How does it work?

When we first review your claim we determine the amount of your prior average earned income. However, your earnings may increase because of inflation. In that event, we will increase your prior average earned income to reflect the increases in the cost of living.

Will the Earned Income Adjustment be decreased for increases in the cost of living?

Yes.

How does it work?

After you have received 72 monthly income benefits, each additional monthly income benefit will be reduced by an amount equal to 50% of your adjusted gross monthly income for that month. However, the amount of your adjusted gross income may increase because of inflation. In that event, we will decrease the amount of the Earned Income Adjustment to reflect the increases in the cost of living.

What will be used to measure the increase in the cost of living?

We will use the Consumer Price Index published by the United States Department of Labor for all urban households. If any alteration in the composition, base, or method of computation of the Consumer Price Index is introduced which, in our opinion, makes the index inappropriate for this policy, or if the publication of the Index is discontinued or delayed, we have the right to choose what we believe to be an appropriate standard, published or unpublished, as a substitute for the Consumer Price Index.

How often will the adjustments be made?

The cost of living adjustments will be made annually after the date of onset of your disability. They will also be compounded annually.

What is the maximum annual increase?

The cost of living adjustment may not be greater than 6% for any one year. Also, any portion of an increase that exceeds 6% will not be carried forward to the next year or years.

Will the cost of living adjustment increase the maximum amount of your monthly income benefit?

No, the maximum amount of the monthly income benefit provided by this policy is shown on page 1. The cost of living adjustment only affects the determination of your prior average earned income and the amount of the Earned Income Adjustment.

RECURRENT DISABILITIES

What if you suffer recurrent periods of disability?

If, following a period of disability, you engage on a full time basis in your regular occupation and perform all the duties of that occupation for a continuous period of six months or more, any subsequent disability resulting from the same or related cause or causes will be considered a new period of disability. However, if the period during which you engage in your regular occupation or profession is less than six months, any subsequent disability due to the same or related cause or causes shall be considered a continuation of the preceding period of disability. A continuation of the preceding period of disability will be considered one period of disability and therefore subject to the same maximum benefit period.

If you are disabled and you sustain an additional sickness or injury which would be in and of itself disabling, the additional sickness or injury will not be considered a new period of disability for the purposes of this policy.

VOCATIONAL REHABILITATION

What if you engage in rehabilitation program?

If during a period of disability, you elect to participate in an approved rehabilitation program designed to return you to your regular occupation, your participation will not be considered a recovery from your disability, even though you perform some or all of the duties of your regular occupation as a part of that program.

What is an "approved rehabilitation program"?

To qualify as an "approved rehabilitation program", the program must be approved in writing by you and us before you start.

WAIVER OF PREMIUM

Will the premiums for this policy be waived while you are disabled?

Yes, beginning on the 31st day of continuous disability or on the expiration of the walting period, whichever is later, we will refund each

premium which previously became due during the period of disability. We will also waive the payment of each premium which becomes due during the period of disability.

All premiums will be walved according to the frequency of payment that was in effect when the disability commenced. Your disability must commence while this policy is in force.

What if benefits have been paid for the maximum benefit period?

Any premium that becomes due after we stop paying the monthly income benefit will be waived only if we are furnished, within 31 days of the due date of the premium, satisfactory evidence of your continued disability. If a premium due is not eligible for waiver, you will have the right to resume the payment of premiums subject to the provisions of this policy.

OPTION AFTER AGE 65

Can this policy be continued after your age 65?

Yes, you may continue to keep this policy in force on a yearly basis until the policy anniversary on or after your 73rd birthday. To continue this policy after age 65, you must be regularly employed on a full time basis in a gainful occupation, and this policy must be in force. If after age 65 you cease to be regularly employed on a full time basis, this policy will immediately terminate. Our liability will be limited to the return of the premiums paid for any period not covered by this policy.

What premium rate will be charged?

If you elect to continue this policy after your age 65, the premium rate will be the rate we charge for your then attained age.

What will be the maximum benefit period?

The maximum benefit period provided by this provision for both sickness and accident will be 24 months.

TRANSPLANT BENEFIT

What does the transplant donor benefit provide?

If you become disabled more than six months after the policy date of this policy as the result of a transplant of a part of your body to the body of another person, we will pay the monthly income benefit, subject to all the terms of this policy. The maximum benefit period for sickness will apply to this benefit.

PAYMENT OF BENEFITS

When must a notice of claim be given?

You must give us notice of your claim within 30 days after the occurrence or commencement of any loss covered by this policy. Your notice of claim must be in writing and contain enough information for us to identify you. The notice of claim must either be given to our authorized agent or sent to our home office in St. Paul, Minnesota.

Our investigation of a claim, or our furnishing of claim forms, or our acceptance of your notice of claim and proof of loss shall not operate as a waiver of any of our rights to defend any claim arising under this policy. No action at law or in equity shall be brought to recover on this policy prior to the expiration of 60 days after written proof of loss has been furnished in accordance with the requirements of this policy. No such action shall be brought after the expiration of six years after the time written proof of loss is required to be furnished.

What claim forms are required?

When we receive your notice of claim we will furnish you the forms needed to file your proof of loss. If we do not furnish these forms to you within 15 days of the date we receive your notice of claim you may submit your own proof of loss. Your proof of loss must be in writing and cover the occurrence, character, and extent of the loss you claim is covered.

When must proof of loss be given?

You must give us written proof of loss at our home office within 100 days after the end of the period for which we are liable. Your failure to give us proof of loss within the time required will not invalidate or reduce your claim if it was not reasonably possible for you to give proof within that time. However, you must give us proof of loss as soon as reasonably possible. In no event, except in absence of legal capacity, may proof of loss be filed later than one year from the time proof is otherwise required.

When will payment be made?

When we receive written proof of loss, satisfactory to us, we will pay all accrued benefits for that loss at the end of each 30 day period. The balance remaining unpaid upon the termination of your claim will be paid immediately upon receiving written proof of loss satisfactory to us.

To whom will the benefits be paid?

All benefits under this policy will be paid to the owner of the policy, if living, otherwise to the owner's estate. The insured is the owner of the policy, unless otherwise provided for in this policy.

If any benefit is payable to the estate of the owner of this policy, we may pay the benefit, up to an amount not exceeding \$1,000, to any relative by blood or marriage of the owner whom we deem to be equitably entitled to it. Any payment we make under this provision in good faith will fully discharge us to the extent of the payment. We will deduct from our payment any unpaid premium owing at the time of payment.

ADDITIONAL INFORMATION

Can you reduce the amount of your policy?

Yes, upon receipt of your written request we will reduce the amount of your policy to any amount we then offer to new applicants. Your premiums will also be reduced accordingly.

Can you assign your policy?

Yes, your policy may be assigned. The assignment must be in writing and filed at our home office. We assume no responsibility for the validity or effect of any assignment of this policy or of any interest in it. Any claim made by an assignee will be subject to proof of the assignee's interest and of the extent of the assignment.

What if your age or sex is misstated?

If your age or sex has been misstated, the amount of the benefits payable under this policy or any agreement attached to this policy, will be that amount which the premiums paid would have purchased based upon your correct age and sex.

When does your policy become incontestable?

After this policy has been in force during your lifetime for two years from the policy date (excluding any period during which you are disabled), we cannot contest this policy for any loss that is incurred more than two years after the policy date, except for the nonpayment of premiums.

No claim for loss incurred or disability (as defined in the policy) commencing after two years from the policy date of this policy shall be reduced or denied on the ground that a disease or physical condition, not excluded from coverage by name or specific description effective on the date of loss, had existed prior to the effective date of coverage of this policy.

Do we have the right to examine you?

Yes, we retain the right to medically examine you at our own expense. We shall have the right and opportunity to examine you as often as it may reasonably be required while a claim is being considered or being paid.

Does this policy comply with the laws of your state?

Yes, and any provision of this policy which, on the policy date, is in conflict with the statutes of the state in which you reside is hereby amended to conform to the minimum requirements of those statutes.

ADDITIONAL MUNITILI INCUME OF HON AGREEMENT

What does this agreement provide?

This agreement gives you the right to purchase additional disability income insurance on each of the regular option dates shown on page 1 of this policy. You must exercise your option to purchase additional disability income insurance within the 30 day period immediately before, or the 30 day period immediately after, the option date. If you do not exercise your option within this 60 day period you will lose that option.

Are there alternate option dates?

Yes, an alternate option date will be available on:

- (1) the date of your lawful marriage;
- (2) the date of the birth of a live child to you and your then lawful spouse;
- (3) the date of your legal adoption of a child;
- (4) the date on which your earned income increases at least \$2,400 per year within the immediately preceding 24 month period.

Are the alternate option dates in addition to the ragular option dates?

No, the alternate option dates are not in addition to the regular option dates provided by this agreement. If an alternate option date is elected it will replace the regular option date, if any, then currently available. If there is no regular option date then currently available, it will replace the next available regular option date not previously replaced. When all future regular option dates are so replaced this agreement will terminate.

What about multiple births or adoptions?

Multiple births resulting from the same pregnancy and multiple adoptions resulting from the same adoption proceedings will be considered as one birth or one adoption for the purposes of this agreement.

When must proof of the occurrence of an alternate option date be furnished?

You must furnish proof satisfactory to us of the occurrence of an alternate option date within 90 days after the occurrence. You must also exercise your option within this 90 day period.

How do you exercise your options?

You must notify us in writing that you are exercising your option. Also, you must pay the first premium for the new policy. Your written request and premium payment must be received in our home office within the 60 day period allowed for the exercise of a regular option date or within the 90 day period allowed for the exercise of an alternate option date.

What if this policy is owned by someone other than the insured?

If the owner is someone other than the insured, the owner may exercise all the rights provided by this agreement without the consent of the insured. Each new policy issued under this agreement shall be on the life of the insured named on the application attached to this policy and not on the owner.

What will be the amount of the monthly income benefit on the new policy?

Any additional policies you apply for under this agreement will be subject to our issue and participation limits as of the policy date of the additional policy. Each additional policy must be in multiples of \$100 per month of the monthly income benefit, with a minimum policy of \$100 a month. The maximum monthly income benefit of each additional policy will be the lesser of:

- (1) the amount of the additional monthly income option, as shown on page 1 of this policy, reduced by the amount of the monthly income benefits of all policies previously purchased under this agreement; or
- (2) 50% of the amount of the additional monthly income option, as shown on page 1, if the insured is age 40 or under on the option date; or

option, as shown on page 1, if the insured is over age 40 on the option date.

However, the amount limitations stated above will not apply to your first option if you exercise that option within 3 years of the effective date of this agreement. If you exercise your first option within this 3 year period, you may exercise up to 75% of the amount of the additional monthly income option shown on page 1

What plans of insurance will be available?

Each additional policy will be a noncancellable and guaranteed renewable disability income policy. It may be on any level premium or step rate premium plan we then issue on the date of the option.

What will be the maximum benefit period on the new policy?

The maximum benefit periods for injury and sickness on each additional policy may not be greater than those of this policy.

What will be the waiting period on the new policy?

The walting period on each additional policy will be the same or longer than the waiting period on this policy.

What provisions will be included in the new policy?

Each additional policy will include all the limitations of coverage that are in effect for this policy on the policy date of the additional policy. Each additional policy will also include all the provisions that we regularly include in our noncancellable and guaranteed renewable disability income policies on the policy date of the additional policy.

How will the premiums for the new policy be determined?

The premium for each additional policy will be at the premium rates then in effect on the policy date of the additional policy. The premiums will be based on the plan and amount of insurance you have requested at your then attained age and for the same occupation and impairment classification in effect on this policy on the policy date of the additional policy.

May supplementary benefits be added to the new policy?

Yes, supplementary benefits may be added to the new policy, if:

- we receive evidence satisfactory to us of your insurability for the supplementary benefit; and
- (2) we are regularly issuing the supplementary benefit applied for on the policy date of the additional policy; and
- (3) the supplementary benefit applied for is not contrary to any regulation or law of your state on the policy date of the additional policy.

What will be the policy date of the new policy?

The policy date of the new policy will be the option date.

When does a new policy become incontestable?

The contestable period for a new policy will be measured from the effective date of this agreement. However, this provision will not apply to any agreement included in an additional policy or any increase in the monthly income benefit of an additional policy for which evidence of insurability was required.

Will evidence of insurability be required?

Evidence of insurability satisfactory to us will not be required of the insured unless the new policy is to contain a supplementary benefit agreement.

What is the cost for this agreement?

The annual premium for this agreement is shown on page 1 of this policy. If this agreement terminates, the total annual premium for this policy will be reduced by the amount shown for this agreement.

When will this agreement terminate?

This agreement will terminate on:

- the date the maximum amount of additional insurance available under this agreement has been purchased; or
- (2) the policy anniversary nearest the insured's 52nd birthday; or

wipitting income Benefit Escalator Agreement

What does this agreement provide?

The purpose of this agreement is to increase the amount of your monthly income benefit if you suffer an extended period of disability.

During your first benefit year, the amount of your monthly income benefit will be as shown on page 1 of this policy. For each succeeding benefit year after the first, the amount of your monthly income benefit will be increased, provided this agreement is in effect.

What will be the amount of the increase?

The monthly income benefit will be increased by 6% at the end of each benefit year. The increases will be compounded annually.

What is considered a "benefit year"?

A benefit year is complete when you have received the monthly income benefit provided by this policy for 365 days. A benefit year is calculated without regard to the tapse of time between periods of disability or the fact that separate periods of disability are due to different causes.

What is the cost for this agreement?

The annual premium for this agreement is shown on page 1 of this policy, if this agreement terminates, the total annual premium for this policy will be reduced by the amount shown for this agreement.

When is this agreement incontestable?

This agreement is subject to the incontestability provision in this policy. However, the contestable period for this agreement will be measured from the effective date of this agreement.

When does this agreement terminate?

This agreement will terminate on:

- (1) the date of the policy anniversary nearest your age 65; or
- (2) the date we receive your written request to terminate this agreement; or
- (3) the date any premium due for this policy remains unpaid at the end of the grace period; or
- (4) the date this policy terminates.

This agreement is effective as of the policy date of this policy unless a different effective date is shown here.

President

Secretary

- (3) the date all future regular option dates have been replaced by alternate option dates; or
- (4) the date any premium due for this policy remains unpaid at the end of the grace period: or
- (5) the date we receive your written request to cancel this agreement; or
- (6) the date this policy terminates.

An option cannot be exercised after this agreement has terminated.

What if you are disabled on the date you exercise an option?

The monthly income benefit for disability, and any supplementary benefits included in an additional policy, will be payable only if your injury is sustained or if your sickness first manifests itself while the additional policy is in force. A disability which is due to the same or related cause or causes as a previous period of disability for which benefits were paid under this policy, will be covered under an additional policy only if the new period of disability commences more than six months after the termination of the previous period of disability.

Will the continued insurable interest of the owner be required?

Yes, notwithstanding any prior provision of this agreement to the contrary, we shall be under no obligation to issue a disability income insurance policy on an option date if it is determined that the owner of this policy has no insurable interest in the earned income of the insured as of the option date.

What if you fail to exercise an option?

Your failure to exercise any option that becomes available to you will not affect your right to purchase additional insurance at any subsequent option date, subject to the terms of this agreement.

This agreement is effective as of the policy date of this policy unless a different effective date is shown here.

MINNESOTA MUTUAL LIFE				POL	ICY SERVIC	EAN
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STATEMENT OF HEALTH AND INSURABILITY

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	b. Bean # 1	arient	consultations, illness or operation? in hospital, clinic, sanatorium or .	Sther D					
	medical i	bciëty?	1						
	Circle wi	rich, giv	rdiogram, X-ray or other diagnostic re dates and by whom made).	test?					
	d. Bean advi	sed to I	have any diagnostic tests, hospitaliza	tion					
5			was not completed?						
	rease you ave for physical o	r Dag n Ementa	nilitary deferment, rejection or disch	arge					
8			ed for sickness or disability benefit	L 08					
	Cluding milita	ich selai	ce? Explain,						
7	Have you eve	er been	evaluated other than as standard						
8	ATT VILL BO	w unde	er regular observation, treatment						
	medication?	41100	er teffeine Onserastinit, tientingul	" D 18					
9	Have you con	sulted i	any physician in the last 5 years,	201					
-	mater and tests	ms for y	other answers? Give names, address						_
10	Has any paren	t, broth	er or sixter had diabetes, cancer, scro	ke,				\prec	50
		SUIT OF	heart disease? - (!) "yes" exploin)					ر ا	
	Family			Living				Desq	
	Mistory Spouse	Age 28	H	ealth - Details		Age		Cause of Death	
-	a ther	122	the design				[
	Fother	55	Healt huse						· ·
8	rathers			•					
_	inten 3	31	E Grand Health					·	
3		اعدا		6					
know	- doge and dem	si, and	that my answers to the questions I agree that they shall be part of a	MY DOLLCY ISSUED	on my life.				1
	HELEDY BUILD	IIIVI IZE A	in icoloem akinisvan neologi vi	animana/ bacam	the clinic or other medical	or med	lically related	f facility, insuran	ice company
	⊁edicai informa ≛sofa Mutual I i	ille incu	licau of other organization, institutione formation of the Payment	illon or person.	that has any records or k	nowled	ige of me o	ir my health, to	give to the
RD 🎝	Tomasahir ron	nd this	s anthusiasion specific as militar in	e orininal IV A	Clemeta	1	Climical Best	Va.	